



## Renewal Quote

Price valid until 2/22/2023

TO:  
Vanessa Bronsema  
Whatcom Transportation Authority

FROM:  
Rachael Wilson  
Comprose Inc.  
Fed ID: 43-1448626

### Zavanta Subscription Plan: Teams

Contributor Licenses	Max Contributors	Reader Licenses	Max Readers	Yearly Total
3	9	50	150	\$8,876.55

**Floating Contributors/Readers:** The number of contributors/readers allowed in Zavanta at the same time

**Max Contributors/Readers:** The maximum number of contributors/readers that can be created in Zavanta

Zavanta Plan Features	Basic	Teams	Enterprise
Easy Content Creation / Standardization Controls	✓	✓	✓
Secure 24/7 Online Access for Users to View Published Content	✓	✓	✓
Published Content Formatted for Desktop, Tablet, and Phone	✓	✓	✓
Read Verification Tracking and Reporting	✓	✓	✓
Markup	✓	✓	✓
Portal Analytics	✓	✓	✓
SSO Integration Self-Service	✓	✓	✓
Unlimited Content	✓	✓	✓
Jumpstart Implementation Plan for New Subscription	✓	✓	✓
Review/Approval Workflow Automation	✗	✓	✓
Testing/Surveys/Feedback	✗	✓	✓
User Management Automation	✗	upgrade*	✓
Public Portals	✗	upgrade*	optional
Multiple Portals	✗	upgrade*	optional
Data Feeds / Reporting	✗	upgrade*	optional

\* available in Teams Plan with Enterprise Support upgrade

Zavanta Support Levels	Basic	Teams	Enterprise
Email Support	✓	✓	✓
Self-help Resources	✓	✓	✓
Scheduled Phone Support	✓	✓	✓
Response Time (Business Days)	2 Days	1 Day	4 Hours
IT Security Questionnaire	✗	2 Hours	10 Hours



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### Add-On Features

#### Services

<b>Jump-Start Service</b> - An experienced product specialist gathers your requirements then performs setup tasks including user security permissions, setting up your company branding, customizing Content Overlays and output Report settings, setting up Pick Lists and Filters. Your Personal Coach guides you through creating a starter set of content (up to 10 documents) using the Operations Mapping method, providing support and best practices advice so that you can quickly start seeing benefits while learning the system at the same time.	\$ One-time fee
<b>Procedure Writing Webinar Workshops for Authors</b> - Train Subject Matter Experts on best practices for writing procedures and work instructions incorporating training on your own Customized Overlays and hands-on individual practice. Followed up with small group reviews with feedback and recommendations on drafts. Four web feedback sessions (for 5 attendees each) included with each workshop.	\$ per workshop for up to 20 attendees each workshop
<b>Word Document Import Service</b> - service includes technical system setup, Word document import into Zavanta, importing of pictures, file, and attachments, cross reference links and bookmarks (optional), and project management. <a href="#">Click link to view Info Sheet.</a>	
<b>OTHER CUSTOM SERVICES</b>	\$

Summary	Total
Zavanta Subscription Plan: Teams	\$10,443.00
Discount Applied	(\$1,566.45)
Add-On Features (per year)	\$0.00
Total Subscription Cost (per year)	\$8,876.55
Services	\$0.00
<b>Total Due at Sign Up</b>	<b>\$8,876.55</b>



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### Subscription Details:

Subscriptions are for 12-month terms. Customer is notified at least 30 days prior to the end of the current term to authorize or decline renewal for the next term. Payments must be made in advance. We will activate your subscription and provide services after we have received payment. You may adjust your plans to add seats or features within the subscription period. Pricing is prorated based on the time remaining in the plan at the time of add-ons or upgrades. You may downgrade your plans to remove seats or features at the end of a subscription term. The subscription price after Year 1 is subject to change. Hourly consulting rates may change. Sales tax may be applied. We accept company check, ACH, and credit card payments.

### Agreement:

By signing this order (the "Order") you agree to form a binding agreement (the "Agreement") between the client listed above and COMPROSE, Inc. The Agreement includes and incorporates this Order and COMPROSE's Zavanta Software Subscription Agreement available at: [Click link to view on web](#)

*Les Reardanz*

Agreed to and accepted by: \_\_\_\_\_

Signed: Wednesday, February 8, 2023

Printed Name: \_\_Les Reardanz\_\_\_\_\_

Title: \_\_General Manager\_\_\_\_\_

Company: \_\_Whatcom Transportation Authority\_\_\_\_\_

You represent that you have the authority to bind the Client.

Billing Contact: Susan Dickinson

email: \_\_ap@ridewta.com\_\_

phone: \_\_360-788-9338\_\_